

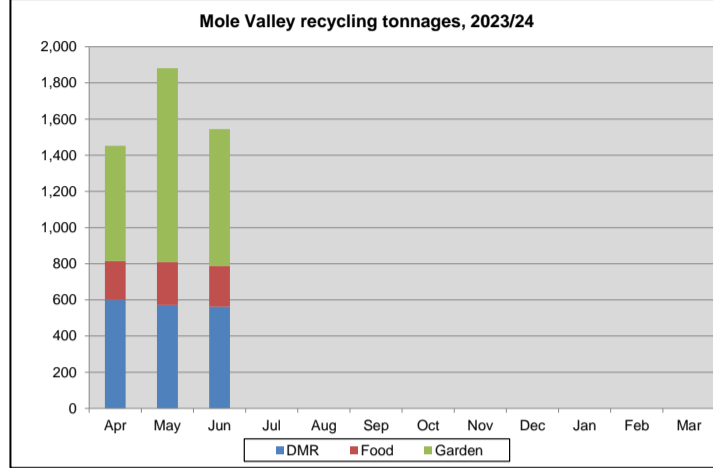
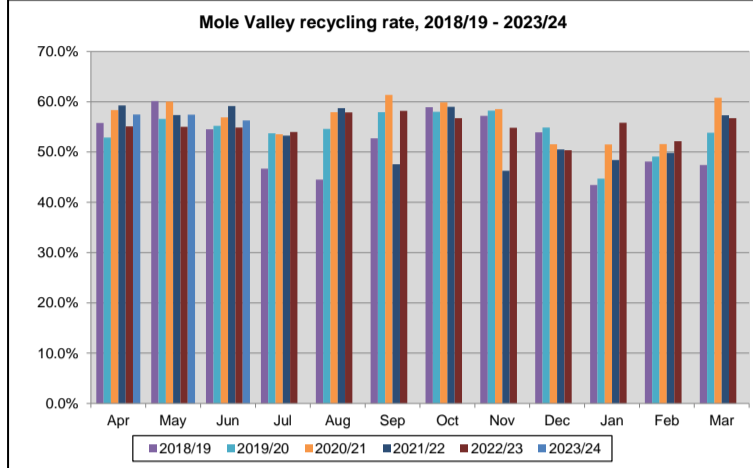
Council **Mole Valley**
 User to select from drop-down list

Monthly indicators

Recycling performance

Recycling	Dry mixed recycling
	Food waste
	Garden waste
	Textiles
	WEEE
	Other recycling
Total recycling	
Residual	Residual household waste
	Other waste
	Fly tipping
Total waste & recycling	

		Latest month				Moving Annual Total (rolling 12 months)								
		Total tonnages		Average daily tonnages										
		Mar 2020	Jun 2022	Jun 2023	Change	Mar 2020	Jun 2022	Jun 2023	Change	Mar 2020	Jun 2022	Jun 2023	Change	2020 Change
Recycling	Dry mixed recycling	809	641	625	-2.5%	26	21	21	-2.5%	8,860	8,911	8,243	-7.5%	-7.0%
	Food waste	249	236	226	-4.0%	8	8	8	-4.0%	2,873	2,954	2,782	-5.8%	-3.2%
	Garden waste	518	661	757	14.6%	17	22	25	14.6%	7,433	4,981	6,824	37.0%	-8.2%
	Textiles	2	6	0	-100.0%	0	0	0	-100.0%	30	62	73	18.0%	141.6%
	WEEE	6	3	1	-46.5%	0	0	0	-46.5%	98	28	25	-9.5%	-74.1%
	Other recycling	1	0	0	-100.0%	0	0	0	-100.0%	7	0	0	N/A	-100.0%
	Total recycling	1,585	1,546	1,609	4.1%	51	52	54	4.1%	19,301	16,936	17,947	6.0%	-7.0%
Residual	Residual household waste	1,011	1,168	1,144	-2.0%	33	39	38	-2.0%	12,487	13,132	13,125	0.0%	5.1%
	Other waste	191	111	77	-30.0%	6	4	3	-30.0%	2,743	1,839	1,588	-13.6%	-42.1%
	Fly tipping	0	3	0	-100.0%	0	0	0	-100.0%	8	26	54	110.0%	607.3%
	Total waste & recycling	2,787	2,828	2,831	0.1%	90	94	94	0.1%	34,538	31,932	32,715	2.5%	-5.3%



Recycling	Dry mixed recycling
	Food waste
	Garden waste
	Textiles
	WEEE
	Other recycling
Total	
Residual	Residual household waste
	Other waste
	Fly Tipping
Total waste & recycling	

	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24
Recycling	601	572	562									
	213	238	226									
	638	1,072	757									
	0	10	0									
	1	5	1									
	62	46	48									
	1,515	1,943	1,594									
Residual	1,089	1,413	1,208									
	32	27	30									
	0	0	0									
	2,637	3,383	2,831									

Recycling rate	Current month
	Quarterly
	Last 12 months

	57.5%	57.4%	56.3%									
			57.1%									
			55.7%									

Quarterly indicators

	2019/20				2021/22				2022/23				Moving Annual Average (rolling 12 months)				
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Jun 2019	Mar 2022	Mar 2023	Change	2019 Change
Performance against SEP Joint Strategy																	
Total waste & recycling per person (kg)	98.9	98.8	103.1	95.7	108.5	90.3	94.5	85.3	94.8	88.8	96.5	86.7	396	379	367	-3.1%	-7.5%
Recycling rate (Defra definition)	54.9%	55.5%	57.2%	51.3%	58.2%	53.6%	51.9%	52.2%	54.9%	56.7%	54.0%	55.0%	54.8%	54.2%	55.1%	0.9%	0.3%

Key Performance Indicators

	Target	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24
Performance against Amey contract													
Missed collections per 100,000 collections	80	47	63	73									
Missed assisted collections	0	24	25	32									
Missed collections not rectified	0	3	0	1									
Repeated missed collection	0	2	4	17									
Repeated missed assisted collections	0	2	1	1									
Reported spillage	0	5	0	0									
Reported waste separation failure	0	0	0	0									
Failure to carry out collection (assisted)	0	1	1	0									
Failure to carry out collection (non-assisted)	0	1	3	0									
Missed bulky collection	0	0	0	0									
Street cleaning performance failure not...	0	6	18	0									
Flytipping, flyposting or graffiti non-removal	0	20	12	0									
Customer contact service response times	0				#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
Garden waste cancellation missed	0												
Litter and Detritus Survey	4%			1.5%									
Detritus survey	8%			4.5%									

Notes

